

# Please Join Us!

## Volunteers Are Needed



**How does a PFAC help me?** A PFAC represents you and your family's viewpoint on health care issues at the doctor's office. A PFAC is a voice for change and can:

- ✓ Help your doctors and their office staff learn from your experience as a patient or a family caregiver.
- ✓ Give you a way to help identify problems and work with your doctors to solve them.

### Why should I do this?

A PFAC gives you a voice in how your doctor's office works.

- ✓ Bring connections with the community to the doctor office.
- ✓ Offers an opportunity for patients and families to "give back."
- ✓ Provide timely feedback and ideas about health care.
- ✓ Improve communication and between you and your family members and your doctors.

**How can I get started?** **Just ask!** You can get started by calling our office. You can **call 586-726-4823 extension 4591 or email at [pfac@silverpinedocs.com](mailto:pfac@silverpinedocs.com)**. Please leave your full name and phone number or email address where you can be reached, and someone will give you a call! Bring the patient /family perspective to Silver Pine Medical Group, we look forward to hearing from you!



## Patient Family Advisory Group (PFAC)

### What is a Patient and Family Advisory Council?

A Patient and Family Advisory Council (PFAC) is a group of patients, family members, office staff, and doctors who work together to improve safety, quality, and the patient experience.